



Client Stories **Emergency Planning Solutions Ltd**

Belfast International Airport

Belfast International Airport is part of the Abertis Group of Airports, an international group that manages mobility and infrastructures across five business areas: toll roads, telecommunications infrastructures, airports, car parks and logistic parks. In 2008 Belfast International Airport carried 5.2 million passengers and handled over 48,000 tonnes of cargo.

Having already worked with Belfast International Airport previously, EPS were engaged in 2009 to assist with the development of a Business Continuity Management capability, aligned to BS25999. The process commenced with a Strategic Business Impact Analysis to identify the organisation's strategically critical services and recovery objectives. EPS facilitated this process, challenged results and helped Belfast International Airport produce thoroughly thought through strategies.

Stage two involved EPS conducting a business unit impact analysis with senior managers to develop plans and strategies to ensure the recovery of critical services and activities within the recovery time objectives. Once all documentation was complete, EPS conducted a formal documentation review with the Managing Director, Operations Director and Chief Fire Officer, prior to final sign off.

Finally, EPS assisted in the design and delivery of a validation exercise that was designed and delivered in keeping with industry best practice guidelines (PD25666). EPS ensured Belfast International Airport enjoyed an exercise that was appropriately challenging and produced a comprehensive Post Exercise Report and Action Plan that ultimately led to improvements for the Airport.

EPS has since been retained under an annual support contract by Belfast International Airport.